

The most important asset your company has is information. Clients, prospects, projects, vendors, images, equipment – the list grows every day. **cItAll™** is your key to managing that information your way. **cItAll™** is adaptable and flexible, combining web access with a powerful, secure database.

**cItAll™** is the engine and communication center for the modules in the suite. **cContacts™** centralizes information about your contacts. **cAssets™** offers detailed tracking of all assets. And **cTrack** (scheduled for launch in 2005-2006) manages projects, time and workflow.

With its open database, **cItAll™** shares data with your Microsoft programs and Crystal Reports. Your employees can retrieve or enter information from anywhere thanks to the secure, central database and live web access.

**cItAll™ Business Information:  
Central information control with  
secure access anytime, anywhere.**

## System Requirements

### 1-25 users

#### Web Server

- 733 MHz CPU
- 256 MB RAM
- 1GB Disk Space
- Windows 2000 Professional, XP Professional, Windows 2000 Server or Advanced Server or Windows Server 2003 Standard or Enterprise edition
- Microsoft .NET Framework v1.1
- Microsoft MSDE 2000 SP3 or Microsoft SQL Server 2000 SP3

### 25+ Users

#### Web Server

- 733 MHz CPU
- 768 MB RAM
- 4 GB Disk Space
- Windows 2000 Server or Advanced Server or Windows Server 2003 Standard or Enterprise edition
- Microsoft .NET Framework v1.1
- Microsoft SQL Server 2000 SP3

#### Client Requirements

- Windows 95, 98, NT 4.0 SP5, ME, 2000 and XP

#### Web Browsers Supported

- Internet Explorer 5.5 or later
- Opera 7 or later
- Mozilla 1.4 or later
- Netscape 7 or later

Can be hosted at a web hosting provider.

**Riverlink<sup>SM</sup>**  
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# **cItAll**

**Business Information:  
Anytime, Anywhere**





### Business Information: Anytime, Anywhere

cItAll™ is the engine and communications center for the modules: cContacts™, cAssets™ and cTrack™.

**Integrated.** The cItAll™ suite and modules are designed to integrate with commonly used programs like Microsoft Outlook® and Microsoft Word®.

**Open Database.** Using an open database allows popular programs like Microsoft Excel®, Microsoft Access® and Crystal Reports to connect and use the data.

**Shared Information.** Information in one module is shared with all cItAll™ modules. For example, company data is entered only once no matter where or how the information is used.

**Secure, Centralized Installation.** The web-based architecture means installation happens once at a central location. Secure access to the cItAll™ modules can be anytime from anywhere. Sales reps on the road or call center specialists in your home office have live access to the same data when and where they need it.



### Managing Business Relationships

cContacts™ is a sophisticated contact management software that helps you unlock the future growth potential in your business relationships.

**Easy access.** Every segment of your contact history is quickly and easily accessed, including emails and attachments. Even when an employee leaves, all your contact information remains secure in your central server.

**Eliminate duplication.** cContacts™ links locations and contact names to each business. It also coordinates with Microsoft Outlook® calendar and tasks to schedule follow-up activities.

**Secure.** Thanks to a secure login, any employee who has Internet access can enter or retrieve live information as they need it. This also means that real-time reports are available anytime, anywhere to meet your business needs.

**cContacts™ is customizable.** With the ability to adapt the information to your workflow, your employees can be productive immediately.



### Asset Management System

cAssets™ is a comprehensive, browser-based knowledge management tool used to track information about your assets in one central location. Whether you are tracking tangible assets (vehicles, furniture and computers) or intellectual property (logos, patents and trademarks) cAssets™ has the flexibility to meet your needs.

**Define your assets.** cAssets™ allows you to define your assets your way in as much detail as you need. And with its open database design, cAssets™ allows Microsoft Excel®, Microsoft Access® and Crystal Reports to generate reports from your database.

**Better decisions.** cAssets™ gives you the power to make smarter business decisions. It updates your Microsoft Outlook® calendar to ensure you keep warranties and licenses current. And cAssets™ can find or report assets by purchase date, location, type, service date or other important information.

**Locate assets quickly.** Since cAssets™ stores complete information about your assets such as location and depreciation, you can track your assets from purchase to disposal. You can even use cAssets™ with cContacts™ to offer clients the service of tracking their assets for them.